



Getting Started

- Independent Distributors and Customers can enroll online at FreeLife.com, by calling the Customer Care at 01800-710-2077, by fax 01800-710-2077; or by email (csColombia@FreeLife.com).
- All MEs must accept the Marketing Executive Application and Agreement, which includes FreeLife International's Policies & Procedures. If you enroll online, this is done electronically during enrollment. If you enroll by phone, after having received your user name and password you must log in to your "My FreeLife Office" account on FreeLife.com and click "I accept" where indicated for the Marketing Executive Agreement and Policies and Procedures. For those enrolling by fax or mail, your signed ME application will be sufficient.
- Marketing Executives must purchase an at-cost Membership Kit (65,825.00 COP) that includes:
 - Personalized website with online business tools that allows you to enroll Marketing Executives and market GoChi.
 - A Marketing Executive Business Kit that includes promotional materials and information to introduce you to FreeLife®.

How to Purchase

Purchases of GoChi can be made online at FreeLife.com or by calling 01800-710-2077.

- GoChi is sold in 1-case allotments (4 bottles) and is also available in Quick Start Packs (QSP).
- Purchases can be made online at FreeLife.com, by phone, or by faxing or mailing an order form to the details listed above.
- Pricing:
 - 1 case of GoChi : \$386,987.00 COP
 - Bronze QSP (14 Bottles of GoChi): \$1,032,400 COP
 - Gold QSP (22 Bottles of GoChi): \$1,321,240.00 COP
 - Platinum QSP (33 Bottles of GoChi): \$1,856,000.00 COP
 - All prices include IVA.
 - QSPs may only be purchased by Marketing Executives during their first calendar month and there is a purchase limit of one (1) QSPs during this time period.
- Prices do not include shipping.
- Prices may change without previous notification.

Payment Methods

The following payment methods are available:

- Credit Card (Visa, MasterCard)
- Bill Pay- Bill Pay allows you to place your order and then go into any Bancolombia or Banco de Bogota branch to deposit cash into a Colombian bank account.
 - Deposits are only accepted at Bancolombia or Banco de Bogotá and must be in CASH in Colombian Pesos. Deposits must also equal the exact amount of your order. Orders will not be processed if payment is not deposited in full. All deposits must be accompanied by your FreeLife Order Number (usually 7 digits). The number can be found on your Sales Invoice. The Sales order number must be placed in the "Referencia" section of the deposit slip. This is used to match your deposit with your order.

Bank: Bancolombia

Account Name: FreeLife International Colombia S.A.S.

Savings Account Number: 031-816615-76

Codigo de Convenio: 42593

Bank: Banco de Bogotá

Account Name: FreeLife International Colombia S.A.S.

Savings Account Number: 049-21326-7

The bank will issue you a receipt for your deposit. Please ensure that you have supplied all the required information. Remember that incomplete information will delay your order.

If your deposit is not made or cannot be verified by FreeLife within 7 days of placing the order, your order will be canceled.

Website

FreeLife provides all Marketing Executives with their own personalized website to enroll Marketing Executives and sell FreeLife products.

Other Info

All Marketing Executives can enroll Marketing Executives in other countries where FreeLife is currently doing business. FreeLife products should not be publicly displayed or sold in a retail establishment.

Pick-Up and Delivery Information

Orders are shipped daily and are processed within 48 hours of order placement. Please allow 2-7 days for your purchase to be delivered. A fee of 9,440.00 COP plus 7% of the product price is charged for shipping.

Orders can be picked at the below address; a handling fee of 9,400.00 COP is charged for Pick-up orders.

Independent Distributors who choose the pick-up option for order placement must bring in the following documentation Mandde's Pick-up location.

- A copy of the order confirmation page generated by FreeLife after confirmation of order. (This can either be the confirmation page of the order, or the order confirmation located in the ME's, "My Account")
- A valid Colombian Cedula. The billing name on the FreeLife invoice MUST match the Name on the ID.

In the event that an Independent Distributor is attempting to pick up an order on another's persons behalf, the Independent Distributor must also bring the following information along with the above requested documents.

- A copy of the Colombian Cedula whose name appears on the invoice.
- Written and signed approval by the Independent Distributor. (This document must have the date, and order number associated with the order that is being picked up. Also this document must clearly state who they are allowing to pick up the order on their behalf.)

Pick-up hours are Monday through Friday, 8:00 a.m.-5:00 p.m.

MANDDE

GRUPO SERT LTDA.

Carrera 97 N° 24 C - 23 Bodega 11

Bogotá Colombia

www.mandde.com.co

Getting Paid

Marketing Executives who wish to receive bonuses must submit the following documents and information to FreeLife International. Bonuses cannot be paid until all below information is received:

1. **Copy of Cedula de Ciudadania** – Send a copy to our Customer Care team by fax 01.800.710.2077, email csColombia@FreeLife.com.
2. **Marketing Executive Application** – Submit online or send via fax or email to Customer Care.
3. **Copy of Original RUT document issued by DIAN**– Marketing Executives must submit a copy of their RUT* document. This can be done by mail or by submitting a scanned copy via e-mail to csColombia@FreeLife.com. The RUT document must have been issued within the current to last year before enrolment.
4. **Banking information** – Marketing Executives' bonuses may be transferred, but the following banking details must be submitted to FreeLife:
 - **Bank Name:** Example "Bancolombia" or "Banco de Bogotá"
 - **Name on Bank Account:** The name, exactly as it appears on statement
(*Name must match the name on the RUT document)
 - **Type of Bank Account:** Savings or Checking
 - **Account Number:** The account number, exactly as it appears on the bank account

Bonuses are paid by Direct Deposit by the 20th of each month. When the 20th falls on a weekend or holiday, they are deposited the following business day.

Bonus earnings must be at least COP\$9,425.00 to be released. If less, the bonuses will be held until the cumulative bonuses amount is at least COP\$9,425.00. There is a monthly 1.5% bonuses administration fee applied to all bonuses with a minimum charge of COP\$9,425 and a maximum charge of COP\$942,500.

Need Help?

Contact FreeLife International's Customer Care Team:

Email: csColombia@FreeLife.com

Phone/Fax: 01800-710-2077